

TMU: KY SRNA Testing Site User Guide

WEBSITE FOR SCHEDULING NURSEAIDE STUDENTS FOR THEIR STATE EXAM

FOR PRIMARY INSTRUCTORS, STUDENTS, ADMINISTRATORS AND SPONSORS

TMU SRNA Testing Website

https://ky.tmutest.com

Guide Definitions:

INSTRUCTOR: The Primary RN Instructor of the Student that can attest to the student's completion of training per regulations.

STUDENT: The Individual in the Nurse Aide Training Program preparing to site for the SRNA exam.

FACILITY: The Training Provider such as a School or LTC. This login access would be attached to whomever is responsible for test payment. (May or May not be the Program's Instructor as this role has limited access)

SPONSOR: Facilities not teaching but sending employees to KCTC for training with the facility paying for testing.

KCTCS INSTRUCTOR: Instructions directed to the KCTCS Instructor teaching a sponsored student

TEST SITE/TEST SITE KNAT COORDINATOR: Instructions directed to the KCTCS KNAT Coordinator at a TEST SITE.

PROCESS

Primary Instructor requests access to site

Instructor adds all students Students receive email to complete registration

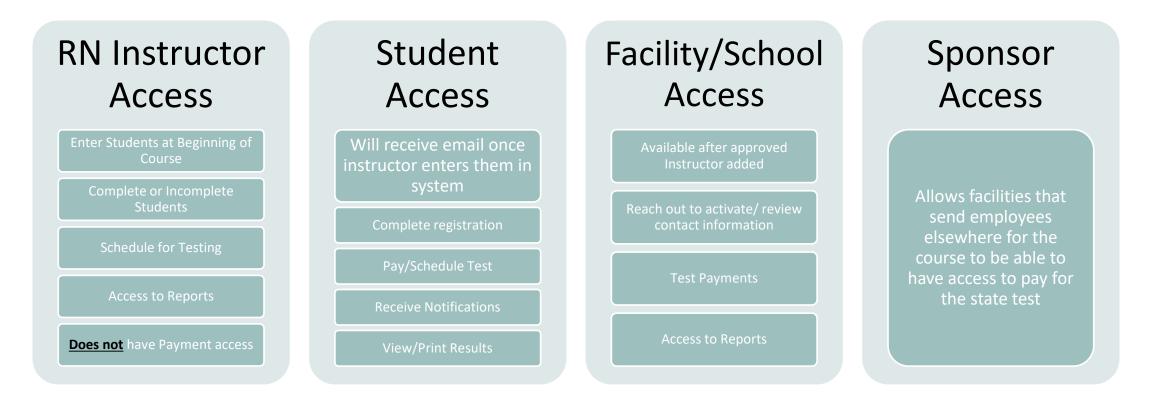
When course has ended, instructor completes or incompletes students

Payment is required prior to scheduling made by the facility or student Once payment is received, student or instructor can schedule the test After the test, students will be electronically notified when results are ready (within 1-3 days)

Students can log back in to view, print results or schedule next attempt

Facility and Instructor has access to various reports

TMU SRNA Testing Website Access Levels



Primary Instructors

The RN Instructor: Enter, Complete/Incomplete Students, Schedule State Exam, Reports, View Scheduled Students

Primary RN Instructor Access

All Primary Instructors (RNs) at a facility will need a login to enter their students (Secondary Instructors (LPNs) do not need an account.

Instructors gain access by applying for a login:

Application: https://ky.tmutest.com/apply

Once approved, an email with login information will be sent

NOTE:

 Instructor must be listed on the MOI Registry prior to TMU Application
 Registry Check: <u>MOI Instructor Registry</u>

Application: <u>Registry Form</u>

ANNUAL UPDATE:

Instructors must update their license expiration date and upload their RN license PDF in their TMU profile annually or the system will archive their account.

Instructor Access- "You have no active trainings"

If your Instructor account has been disabled/archived and you are still an active instructor:

- 1. You are not listed on the MOI Registry: You may check your status or apply here:
 - Registry: MOI Instructor Registry
 - Application : <u>Registry Form</u>

OR

2. Annual Update in TMU:

- Instructors must update their license expiration date and upload their RN license PDF in their TMU profile annually or the system will archive their account.
- If listed on the MOI registry and still archived, please send a PDF copy of your KBN RN license to: <u>NurseAideTesting@kctcs.edu</u> to be reactivated.

OR

3. You are not listed as a current Instructor on a Facilities MAP 414

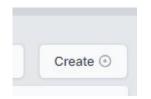
Have the facility fill out a new MAP414 adding you as an instructor. MAP 414

INSTRUCTOR-Enter and Completing Students



Enter all Students at Beginning of Course

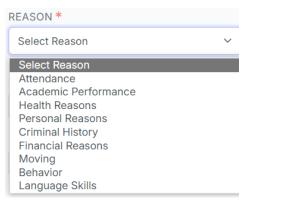
Students will then receive email to complete registration and set up their login





Complete or Incomplete Students

Students that are ineligible to sit for the state exam should be marked incomplete and a reason drop down will populate.





How To Guides:

https://www.hdmaster.com/testing/cnatesting/ kentucky/KY_CNA_Home.htm

Narrated 4 min - Instructors How To Enter, Complete & Incomplete Students in TMU©
Instructor Guide - How to Enter A Student in TMU
Instructor Guide - How to Complete A Student's Training in TMU
Instructor Guide - How to In-Complete A Student's Training in TMU

INSTRUCTOR- Students LOG IN ISSUES

Sign In	
USERNAME OR EMAIL	
PASSWORD	
REMEMBER ME	Sign In
Forgot Your Password	1?

00	Identification
8	Trainings
Ľ	Test History
P	Login Info

If a student forgot their password, they need to reset it using the email address in the system and the forgot password process.

This also works for students that have been entered in the system by their instructor but the student states they never got a registration email from TMU.

If you need to check what email is in the system or change it, the instructor can pull up the student and, on the left, it is under log in info.

Enter and Completing Students-FAQ

The instructor application has an RN attestation, but I am an LPN?

 LPNs can supplement an RN primary instructor as a secondary instructor. LPNs cannot teach the course on their own. The RN must be the one inputting and completing students in the system.

Do I enter all my students or just those eligible to test?

 Enter your full class roster near the beginning of the course. This system allows for incomplete status (those not eligible to test) and reasoning. This will provide for better reporting.

I have some students that did not receive the registration email. How do I get that resent? / I mistyped their email, how do they get the registration email?

The system won't resend the registration email if a student's email is changed/corrected. Any student that does not get the TMU registration email can login using their email on file and do a forgot password. That will get them to the same place to complete registration. If need to check what email is in the system or change it, the instructor can pull up the student and, on the left, it is under log in info.

I mistyped my student's name, how do I correct it?

The system won't let you correct a name once submitted. Please email <u>Nurseaidetesting@kctcs.ed</u> <u>u</u> and we can correct it.

Can we reactivate a former/failed student?

• Yes, you can add new training to a student.

If a student receives an INCOMPLETE grade (I)...and we anticipate their completion the following semester (next few weeks)....Do we still need to change their status?

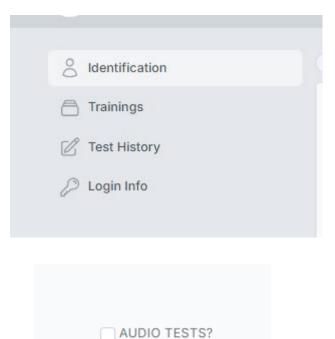
- No, they can remain on your list as attending and you would just put in the completion date when finished.
- Incomplete would be if the student is not going to complete your training and wants to start a new one or pick a new profession.

INSTRUCTOR- Accommodations

Some approved accommodations for the Nurse Aide Testing include but are not limited to: an Oral/Audio examination for the written exam, a non- electronic translating dictionary, extended time, etc.

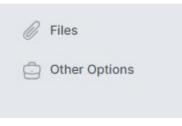
The Instructor may note the student for an

<u>audio test</u> by checking the audio box under the students Identification Tab.



INSTRUCTOR- Accommodations

Other accommodation requests may be submitted to the **Test Site KNAT Coordinator**. If approved, the **Test Site KNAT Coordinator** can mark additional selections in the TMU system under OTHER OPTIONS and upload the documentation to the student's file.



Adas			
ADA	STATUS	NOTES	
			Add ADA

Two requirements • Student must be marked "complete" in system

- (Students needing an audio test need marked in system prior to payment)
- Facility/School must have already paid or have PO in system (payment is under the facility login not instructor)

1. Select Students:

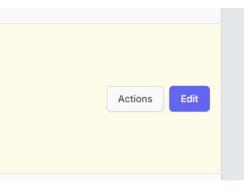
Students View related training records and people

2. From the list you can see who is scheduled:

UPCOMING TESTS

State Registered Nurse Aide K 06/03 12:00 PM EDT

3. To schedule, hover over the student and select edit:



No active tests

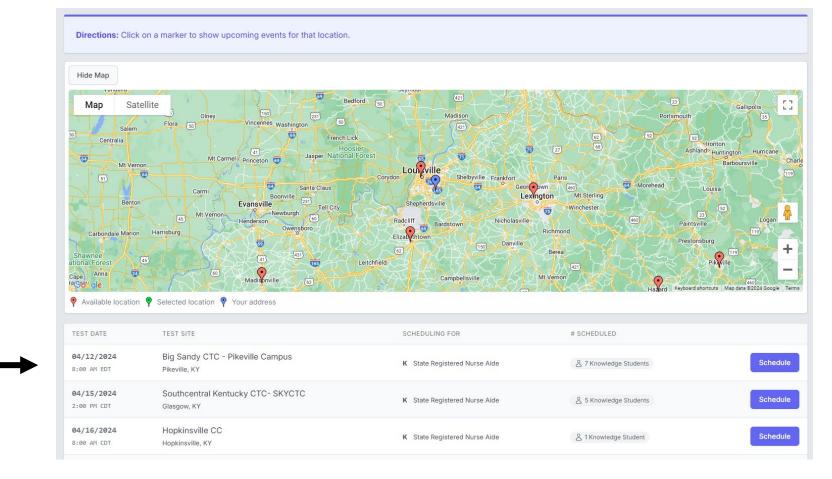
4. Select Test History

5. Once paid, this screen will show (click on the blue schedule buttons):

00	Identification
8	Trainings
Ľ	Test History
P	Login Info

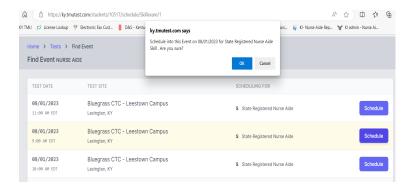
Scheduling		
EXAM	REASON	
State Registered Nurse Aide Knowledge Eligible		Schedule
State Registered Nurse Aide Skill Eligible		Schedule

It will list by date or select site on Map to filter:



6. Select Schedule

7. Click on the blue schedule button then confirm:



8. It will show scheduled once complete. You may click on DETAIL for more information.

O Identification	Scheduled to Test SMS Enabled		
Trainings	Scheduling		
🖉 Test History	EXAM	REASON	
🖉 Login Info	State Registered Nurse Aide Knowledge Not Eligible	Already Scheduled	DETAIL
	State Registered Nurse Aide Skill Not Eligible	Already Scheduled	DETAIL

Scheduled Test Confirmation - Kentucky State Registered Nurse Aide

est Date:	08/01/2023
est Time:	9:00 AM EDT
est Exam:	Skill - State Registered Nurse Aide
est Site:	Bluegrass CTC - Leestown Campus 164 Opportunity Way Building N Room 109 Lexington, KY 40511

test test KY 40509

The student may login in and reviews confirmation page and Identification requirements for Test Day.

Approved Identification follows the I-9 Page 2.

I-9 Verification FORM

Stud	lent test, test scheduled into Skil	for State Registered Nurse Aide.			3
Scheduling					
EXAM		REASON			
State Registe Knowledge Eligi	red Nurse Aide				Schedule
Kentucky Med Knowledge Not		Kentucky Medication Aide Training			
State Registe	red Nurse Aide	Already Scheduled			
Testing History					
TEST DATE	EXAM	TEST SITE	STATUS		
08/01/2023 9:00 AM EDT	State Registered Nurse Aide Skill	Bluegrass CTC - Leestown Campus Lexington, KY	Scheduled	Test Confirmation Page Get Map	Reschedule
				$\widehat{1}$	

_	
•	Check your testing time and time zone and plan to arrive 20 minutes early to check-
•	You must bring TWO FORMS OF INDENTIFICATION. These must meet the Federal I- requirements
1.	Documents that establish both Identity and Employment Authorization, OR
2.	Documents that establish Identity; AND
3.	Documents that establish Employment Authorization
4.	All personal documents shall identify the individual's matching full name to include th middle initial.
5.	Please note that a letter from a Social Security Administration field office stating a te candidate applied for a replacement social security card will not be accepted as proor the candidate's social security number or identity.
6.	Candidate's identity documents including the social security card must be in good condition. Good condition is defined as a condition that allows the test proctor to

INSTRUCTOR-Rescheduling

Once scheduled, an instructor <u>cannot</u> change a students test schedule. The student can log in and rescheduled until 3 days prior to the exam.

Rescheduling exam:

- The system locks a student out of being allowed to reschedule 3 days prior to exam. (reschedule button will not show)
- If you did not attend an exam you were scheduled for, the option to pay/reschedule will reappear as an option after the test results of the missed exam event are finalized ~3 days after missed event.
- <u>Test Fees are Non-Refundable</u> (we cannot reschedule within the 3-day window as test proctor schedules are set)

cheduling					
EXAM		REASON			
State Registe Knowledge Eligi	red Nurse Aide				Schedule
Kentucky Med Knowledge Not		Kentucky Medication Aide Training			
State Registe	red Nurse Aide	Already Scheduled			
esting History					
TEST DATE	EXAM	TEST SITE	STATUS		
08/01/2023 9:00 AM EDT	State Registered Nurse Aide	Bluegrass CTC - Leestown Campus Lexington, KY	Scheduled	Test Confirmation Page Get	Map Reschedule

INSTRUCTOR- Results/Reports

Results:

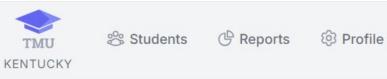
An email notification of the results being ready for view will be sent to the student **within 1-3 business days after exam.** Students can log back into TMU

Students can log back into TMU to view/print results.

Please Note:

(the hold/invalid notification is a system setting please disregard)

INSTRUCTORS and FACILTIES have access to these results reports:



Events & Facilities-Information about test events

• No Show-List of tests marked as No Show

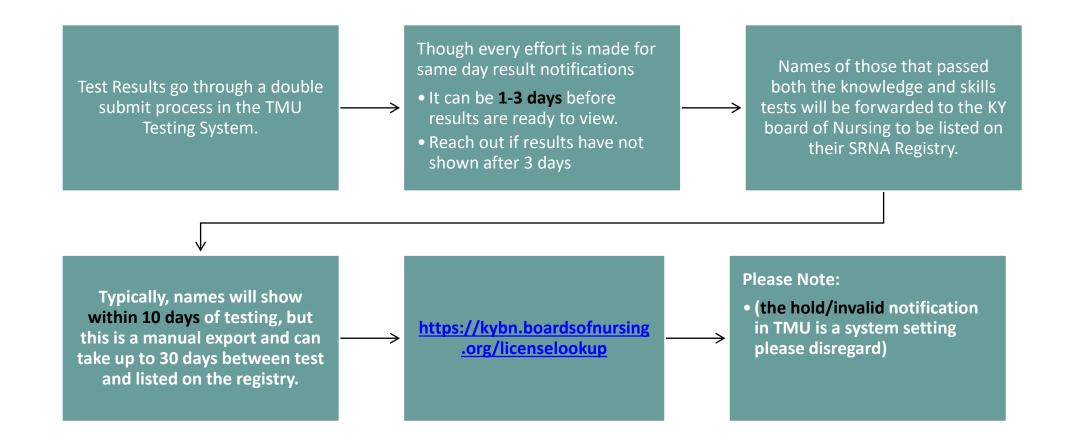
Testing-Information on knowledge and skill tests that have been taken

- Knowledge Detail-Pass rates per subject and list of most often missed vocabulary words
- Pass / Fail-Details test results of students and where they trained
- Retake Summary-Details pass rates for an exam on a given try (1,2,3, etc...)
- Skill Detail-Pass rates for skill tasks and individual steps in those tasks
- Testing Trends-Totals and pass rates per month for trainings and exams

Information on trainings and locations

- Attrition Rate Training Programs-Details about trainings and count of reasons for not completing them grouped by Training Program
- Attrition Rate Instructors-Details about trainings and count of reasons for not completing them grouped by Instructor
- Training to Testing Interim-Shows length of time from training completion to first test

KBN NURSE AIDE REGISTRY



Scheduling Exams and Reporting-FAQ

Who can schedule an exam?

• The students/instructor have access to schedule the exams.

I used to have my students test as a big group?

• There are still options for coordinators to hold a block for groups. Please reach out to the testing site.

I am not seeing dates for the testing site we typically use?

• Please reach out to that testing site coordinator:

Nurse Aide Coordinators | KCTCS

I had a student test and now I don't see them in the system?

• After a student has completed testing, they are not in your active list of students. They can be found in your reports under the facility login.

Facility

Payment, Reports

Facility- The Training Provider Location (i.e. LTC Facility, School etc.)

Written Test only: \$40

Written Test - oral version: \$55

Peformance Test only: \$75

FACILITY- Access/Payment

NOTIFICATION: Performance test will INCREASE to \$95 as of 7.1.24





Available after approved instructor added

Reach out to activate/ review contact information

Facilities can pay for student testing once students are marked complete by instructor

Payment is required prior to scheduling the exam

Payment methods

Credit Card (default): Discover, Visa, Mastercard

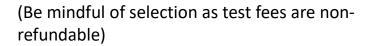
Purchase Order (with approval from test site)

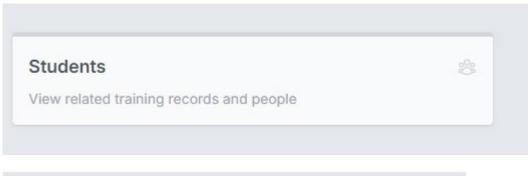
(Students needing an audio test need marked in system by Instructor prior to payment)

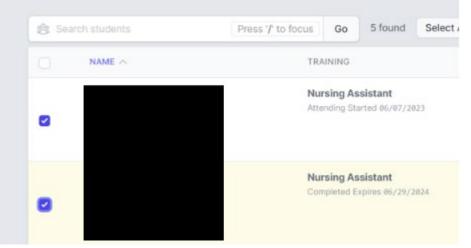
FACILITY Payments- Credit Card

- 1. Log into: <u>https://ky.tmutest.com/</u> Check that you are in correct login: "Welcome (facility name) " not instructor's name
- 2. Select Students:

3. Check mark who you want to pay for:

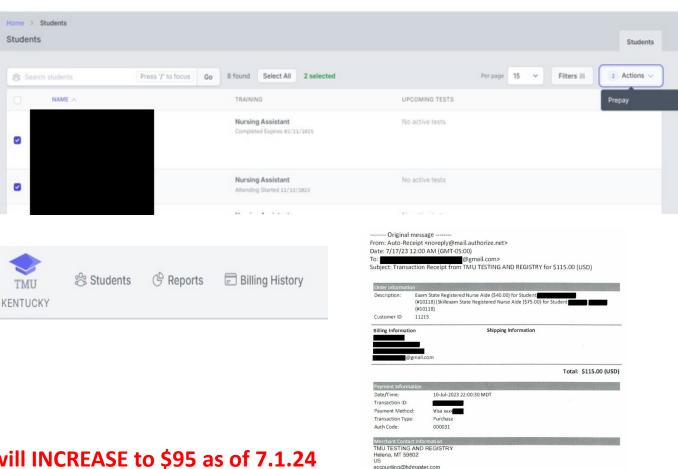






FACILITY Payments- Credit Card

- 4. Select Actions-prepay
- 5. Go to cart and complete payment
- 6. A summary can be found under billing history
- 7. A detailed receipt will be emailed to the email address on file
- Once completed, the instructor/student can go ahead and log in and schedule for testing



Credit Card is the preferred method of payment, but facilities may request PO/Invoicing from the test site. (Approval is at the test sites discretion)



If the Facility/School is paying via PO/Invoice directly to the college test site, the Test Site needs to mark them allowed for PO in the TMU system and the <u>facility</u> (not instructor) needs to mark their students as PO students in the TMU system. The college test site invoice process stays the same, but this allows the school/facility to let our testing system know they are doing a PO. -----

Then the college test site will still send the invoice for payment as per their process.

This allows:

- Better tracking of payment type.
- The Facility/School gets the correct total because the system will account for audio selection.
- The Instructor can schedule in the system once the Facility/School has marked their students as PO payment type.
- No one can accidentally double pay by paying the college directly and pay by CC in system.

Allowing a facility purchase order ability:

THE TEST SITE:

- 1. Pull up the facility in TMU.
- 2. Under facility Info-actions
- 3. Select the purchase order box and save.

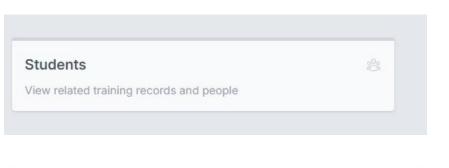
Actions Abilities this Facility can perform	BRIDGE
	EMPLOYER
	VURCHASE ORDER
	SPONSOR
	TESTING
	TRAINING
	WAIVER

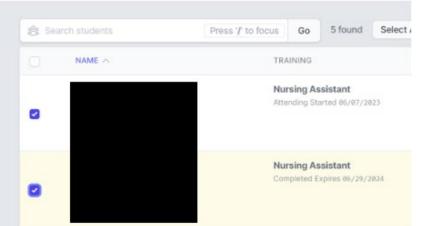
Credit Card is the preferred method of payment, but facilities may request PO/Invoicing from the test site. (Approval is at the test sites discretion)

THE FACILITY/SCHOOL:

- 1. Check that you are in correct login: "Welcome (facility name)"
 - If it states "Welcome Susie Smith" you are under instructor login and won't have access to payment.
 - Sometimes the instructor also has the facility login access (two logins) and sometimes it is another designated individual at the facility
- 2. Select Students
- 3. Check mark who you want to pay for:

(Be mindful of selection as test fees are non-refundable)





4. Select Actions-prepay

Idents				Students
Search students	Press 7 to focus Go 8 found Select All 2 s	elected	Per page 15 🗸	Filters III 2 Actions ~
	TRAINING	UPCOMING TESTS		Prepay
2	Nursing Assistant Completed Expires #3/21/2#25	No active tests		
2	Nursing Assistant Atlending Started 12/13/2023	No active tests		

5. There will be a PO button next to the CC button.

Added State Registered Nurse Aide Knowledge fo			
DESCRIPTION	ITEM TYPE	AMOUNT	
State Registered Nurse Aide for	Knowledge	40.00	Remov
	Total:	\$ 40.00	

- 6. Go to cart and complete payment. Unless otherwise arranged with your test site, instructions are:
- Enter the name of the person responsible for payment as the authorized agent.
- Enter your TP# number into the PO Number along with a 1, 2, 3 etc. for the number of the PO sequence.
 - Example: the first PO may be 9074831 the next class you pay for would be 9074832 etc.
- 7. Submit Purchase Order

What You're Paying For	
Please do not pay from this receipt. An official invoice will be se	ent to you from our accounting system
DESCRIPTION	COST
State Registered Nurse Aide for	40.00
State Registered Nurse Aide for	75.00
	Total: \$115.00
Pay with a Purchase Orde	r
AUTHORIZED AGENT	
PO NUMBER	
Payment refunds may be subject to a processing fee per your state's refund po	Submit Purchase Order

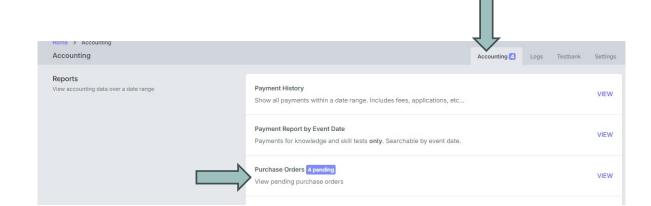
- 8. A summary can be found under billing history
- 9. A detailed receipt will be emailed to the email address on file
- Once completed, the instructor can go ahead and log in and schedule those students for testing
- 11. An invoice will be sent from the test site for payment

TMU KENTUCKY	[∞] Students	🕒 Reports	Billing History	

TEST SITE:

See who has requested PO in the system:

- 1. Settings-Accounting-Purchase Order
 - (you will see every test sites)
- 2. From here you need to follow your college's billing department's process for invoicing.
 - You can screen shot or Export as CSV if preferred



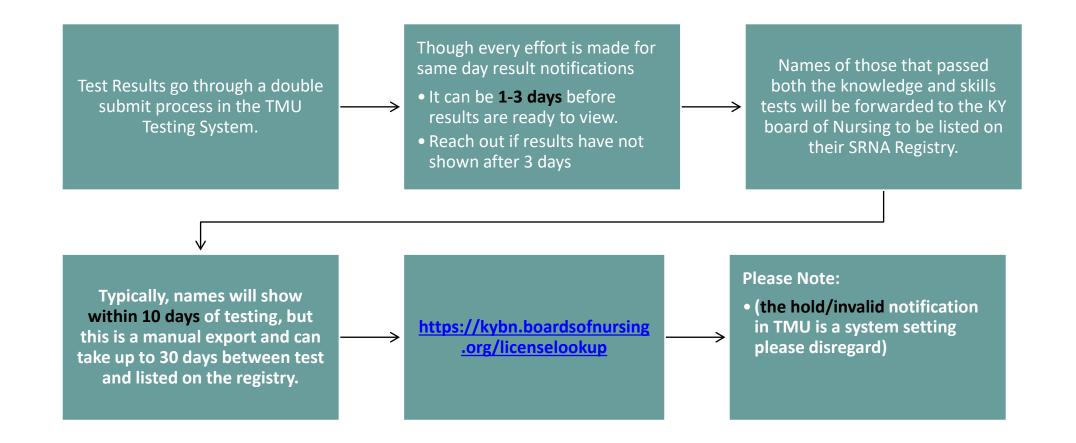


TEST SITE:

- 3. Once completed, select "Mark as Invoiced"
 - You can always refer back in the "View Previously Invoiced"



KBN NURSE AIDE REGISTRY



FACILITY- Results/Reports

Results:

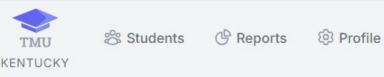
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FACILITY Payments- FAQ

I have a student needing to reschedule.

Students can reschedule in the system up to 3 days before exam. Once inside the window, the system will remove this option. If a student does not attend their scheduled event, they will be marked as a no show, and the system will allow rescheduling/repayment 24-48 hours after the scheduled event has concluded. <u>Test fees are non-refundable</u>.

What Payments are accepted?

• Visa, Discover, and Mastercard. We are unable to accept AMEX. Setting up the purchase order selection in the system may be an option in

some circumstances, that is up to the specific testing site.

I'm confused about how students pay?

Students now can self-schedule and pay online by card. Facilities can continue to pay for their students as well. You must be logged in under the facility role to see prepay option.

I am logged into the TMU site but do not have a prepay option.

 You are probably logged in as an instructor and not facility. Only the facility role has payment access (outside of the individual student). When logged in correctly, you will see a facility name i.e., "Welcome Smith Nursing and Rehab".

I need a copy of our receipt.

•

Receipts are emailed to the email associated with your facility in the TMU system. You may also view your billing history located at the top when logged in as a facility. If you did not receive a receipt, check your spam and make sure this email is whitelisted with your IT department: noreply@mail.authorize.net

Student

Registration, Payment, Scheduling, View and Print Results, Study Guide

STUDENT- Account Creation

Once the Instructor has added the student to TMU, the student should get the following email: **Subject: Account Created From:** <<u>no-reply@tmutest.com</u>

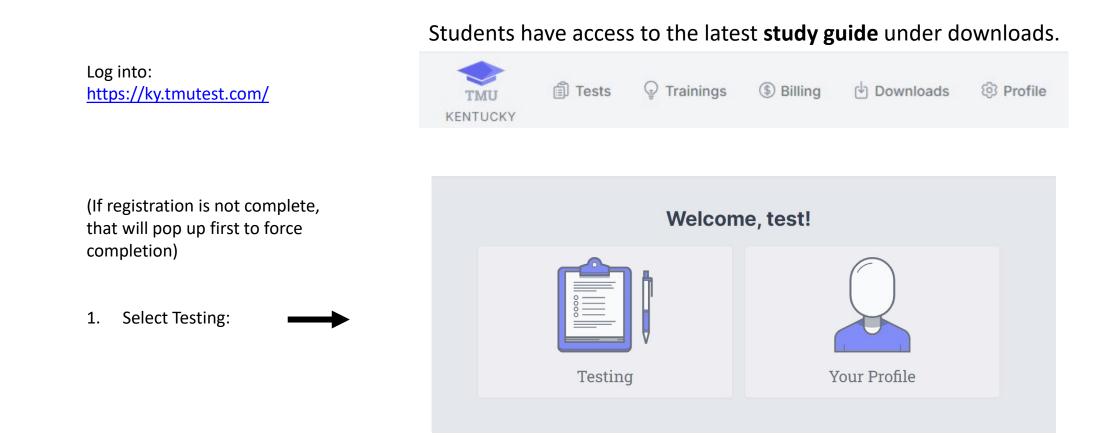
Kentucky TMU	
Account Created	
Your TMU account has been created.	
Username: ttest2 (or your email address) Password:	
Log in at https://ky.tmutest.com to access your account.	
Log In Now	

If not found, students can still log in using the email address the instructor put in TMU and do the forgot password process.

Registration:

Once logged in, the student will be asked to complete registration information and a few background questions. The student can log in any time prior to testing to complete registration.

When the instructor has marked the student as completing the course, the student or the instructor can schedule the exam by logging back into the TMU system.



(Students needing an audio test need marked in system by Instructor prior to payment)

2. If student pays for their exam, this screen will show: (if facility is paying, that needs to be completed first from the facility side and then this screen will be skipped for the student)

Your Tests			
Scheduling			
	EXAM	REASON	
	State Registered Nurse Aide Knowledge Not Eligible	Payment Required	
	Kentucky Medication Aide Knowledge Not Eligible	Kentucky Medication Aide Training	
	State Registered Nurse Aide Skill Not Eligible	Payment Required	
			Add Selected Items to Cart

Written Test only: \$40

Written Test - oral version: \$55

Peformance Test only: \$75

3. Select tests to pay/schedule, then go to cart at the top and pay.

NOTIFICATION: Performance test will INCREASE to \$95 as of 7.1.24

(Students needing an audio test need marked in system by Instructor prior to payment)

4. Once paid, this screen will show (click on the blue schedule button):

Your Tests		
Scheduling		
EXAM	REASON	
State Registered Nurse Aide Knowledge Eligible		Schedule
Kentucky Medication Aide Knowledge Not Eligible	Kentucky Medication Aide Training	
State Registered Nurse Aide		Schedule
Testing History		
	No test history on record.	

NOTIFICATION: Performance test will INCREASE to \$95 as of 7.1.24

(Students needing an audio test need marked in system by Instructor prior to payment)

Directions: Click on a marker to show upcoming events for that location. Hide Map 69 Bedford :3 Map Satellite Gallipolis Madison Portsmouth Olne Vincennes Washington Flora Salen 69 French Lick Centralia Ironton Ashland^e Huntington Hurricane Jasper National Forest U Mt Carmel Princeton 0 Barboursville Mt Vernor Louisville 64 Shelbyville Frankfor Morehead 64 64 Santa Claus Louisa Carm Lexington Mt Sterling Boonville Benton Shepherdsville Evansville Winchester 75 Mt Vernon Newburgh Radcliff Nicholasville Henderson Paintsville Bardstown Owensborg Elizabyt Carbondale Marion Harrisburg Richmond Prestonsburg Danville Berea ational Forest 165 Leitchfield Madisonville _ Anna Cape Campbellsville Mt Vernor Keyboard shortcuts Map data ©2024 Google Terms 💡 Available location 💡 Selected location 💡 Your address TEST DATE TEST SITE SCHEDULING FOR # SCHEDULED 04/12/2024 Big Sandy CTC - Pikeville Campus Schedule K State Registered Nurse Aide 8 7 Knowledge Students Pikeville, KY 8:00 AM EDT Southcentral Kentucky CTC- SKYCTC 04/15/2024 K State Registered Nurse Aide S Knowledge Students Schedule 2:00 PM CDT Glasgow, KY 04/16/2024 Hopkinsville CC K State Registered Nurse Aide & 1 Knowledge Student Schedule 8:00 AM CDT Hopkinsville, KY

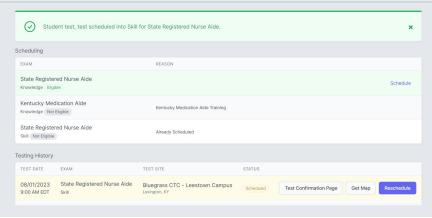
It will list by date or select site on Map to filter:

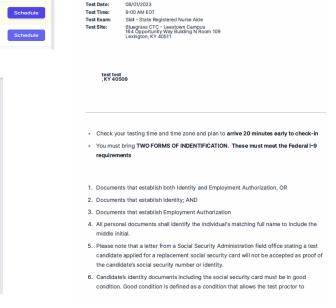
5. Select Schedule

6. Click on the blue schedule button then confirm:

- 7. Scheduled Exam is in yellow
- 8. Then schedule the second exam (knowledge/skill)
- Student may print confirmation with day of instructions and view directions

MU 🥏 License Lookup 😤	Electronic Fax Cust 📗 D&S - Kentu	ky.tmutest.com says		urs 😽 KI- Nurse Alde Rep 🦋 K	l admin - Nurse Ai
Home > Tests > Fine	d Event	Schedule into this Event on 08/01/2 Skill . Are you sure?	023 for State Registered Nurse Aide		
Find Event NURSE AID	E		OK Cancel		
TEST DATE	TEST SITE		SCHEDULING FOR		
08/01/2023 11:00 AM EDT	Bluegrass CTC - Leestow Lexington, KY	n Campus	S State Registered Nu	irse Alde	Schedule
08/01/2023 9:00 AM EDT	Bluegrass CTC - Leestow Lexington, KY	n Campus	S State Registered Nu	rse Aide	Schedule
08/01/2023 10:00 AM EDT	Bluegrass CTC - Leestow Lexington, KY	n Campus	S State Registered Nu	irse Alde	Schedule





Scheduled Test Confirmation - Kentucky State Registered Nurse Aide

Make sure to review confirmation page and Identification requirements for Test Day. Approved Identification follows the I-9 Page 2.

I-9 Verification FORM

-				
cheduling				
EXAM		REASON		
State Registe Knowledge Eligi	red Nurse Aide			Schedule
Kentucky Med Knowledge Not		Kentucky Medication Aide Training		
State Registe	red Nurse Aide	Already Scheduled		
esting History				
TEST DATE	EXAM	TEST SITE	STATUS	
08/01/2023 9:00 AM EDT	State Registered Nurse Aide Skill	Bluegrass CTC - Leestown Campus Lexington, KY	Scheduled	Test Confirmation Page Get Map Reschedule
				$\widehat{\mathbf{A}}$

Sci	neduled Test Confirmation - Kentucky State Registered Nurse Aide
Test Date:	08/01/2023
Test Time:	9:00 AM EDT
Test Exam:	Skill - State Registered Nurse Aide
Test Site:	Bluegrass CTC - Leestown Campus 164 Copportunity Way Building N Room 109 Lexington, KY 40511
test	
, КҮ 4	10509
2 • • • •	
 Check 	your testing time and time zone and plan to arrive 20 minutes early to check-in
	ust bring TWO FORMS OF INDENTIFICATION. These must meet the Federal I-9 ements
roquin	
1. Docum	ents that establish both Identity and Employment Authorization, OR
2. Docum	nents that establish Identity; AND
3. Docum	nents that establish Employment Authorization
	sonal documents shall identify the individual's matching full name to include the
middle	
5. Please	note that a letter from a Social Security Administration field office stating a test

- candidate applied for a replacement social security card will not be accepted as proof of the candidate's social security number or identity.
- Candidate's identity documents including the social security card must be in good condition. Good condition is defined as a condition that allows the test proctor to

STUDENT- Rescheduling

Rescheduling exam:

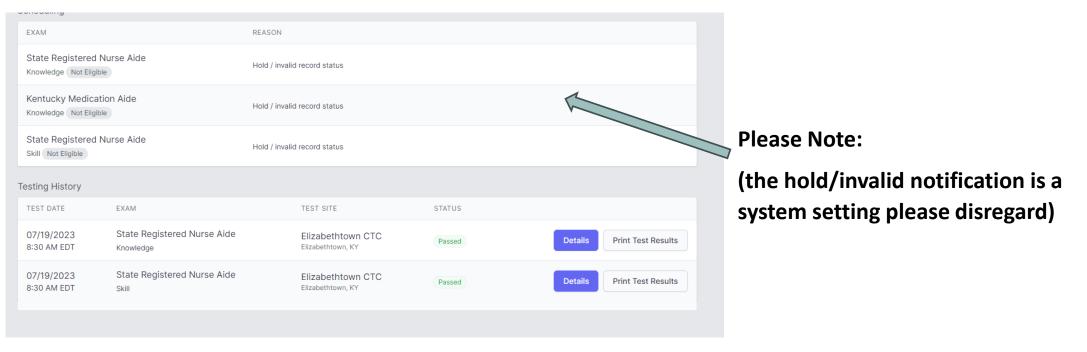
- The system locks a student out of being allowed to reschedule 3 days prior to exam. (reschedule button will not show)
- If you did not attend an exam you were scheduled for, the option to pay/reschedule will reappear as an option after the test results of the missed exam event are finalized ~3 days after missed event.
- <u>Test Fees are Non-Refundable</u> (we cannot reschedule within the 3-day window as test proctor schedules are set)

Student test, test scheduled into Skill for State Registered Nurse Aide.					
Scheduling					
EXAM		REASON			
State Registe Knowledge Eligi	red Nurse Aide				Schedule
Kentucky Mee Knowledge Not		Kentucky Medication Aide Training			
State Registe	red Nurse Aide	Already Scheduled			
esting History					
TEST DATE	EXAM	TEST SITE	STATUS		
08/01/2023 9:00 AM EDT	State Registered Nurse Aide	Bluegrass CTC - Leestown Campus Lexington, KY	Scheduled	Test Confirmation Page Get Map	Reschedule

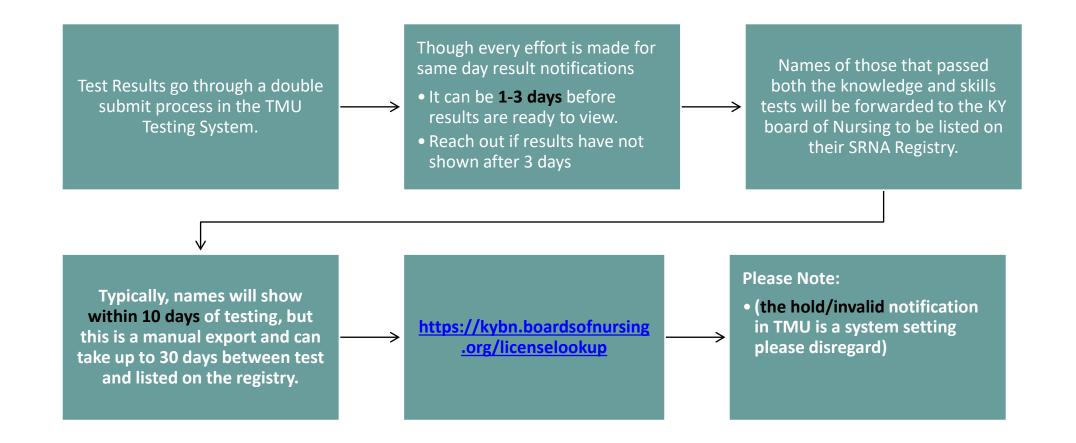
STUDENT- Results

Results:

An email notification of the results being ready for view will be sent **within 1-3 business days after exam.** Log back into TMU to view/print results.



KBN NURSE AIDE REGISTRY



STUDENT- Retake

If student did not pass the exam, the option to pay for the failed exam retake will also be on the results screen and the process is the same:

Your Tests				
Scheduling				
0	EXAM	REASON		
	State Registered Nurse Aide Knowledge Not Eligible	Previously Passed		
↓ I	Kentucky Medication Aide	Kentucky Medication Aide Training		
	State Registered Nurse Aide Skill Not Eligible	Payment Required		
				Add Selected Items to Cart
Testing History				Please take our satisfaction survey
TEST DATE	EXAM	TEST SITE	STATUS	
	State Registered Nurse Aide	Bluegrass CTC - Leestown Campus Lexington, KY	Failed	Details Print Test Results

Rescheduling missed exam:

The system locks a student out of being allowed to reschedule 3 days prior to exam.

If you did not attend an exam you were scheduled for, the option to repay/reschedule will reappear as an option after the test results of the missed exam event are finalized ~3 days after missed event. Same process as above. <u>Test Fees</u> <u>are Non-Refundable</u> (we cannot reschedule within the 3-day window as test proctor schedules are set)

STUDENT-FAQ

I did not receive the registration email. How do I get that resent?

 The system won't resend the registration email if a student's email is changed/corrected. Any student that does not get the TMU registration email can login using their email on file and do a forgot password. That will get them to the same place to complete registration.

I passed but the site says hold/invalid?

 Hold/Invalid is a normal system setting after a student has tested and is archived in our system. The test results are further down the page.

I need to reschedule.

Students can reschedule in the system up to 3 days before exam. Once inside the window, the system will remove this option. If a student does not attend their scheduled event, they will be marked as a no show, and the system will allow rescheduling/repayment 24-48 hours after the scheduled event has concluded. <u>Test fees are non-refundable.</u>

What Payments are accepted?

Visa, Discover, and Mastercard.
 We are unable to accept AMEX.

How can I see what dates are available before I pay?

 The test date icon can be seen prior to logging into the TMU site.
 Select it and you can view the calendar before paying. (Note: Dates shown may changed once logged in due to removing those closed for specific groups.

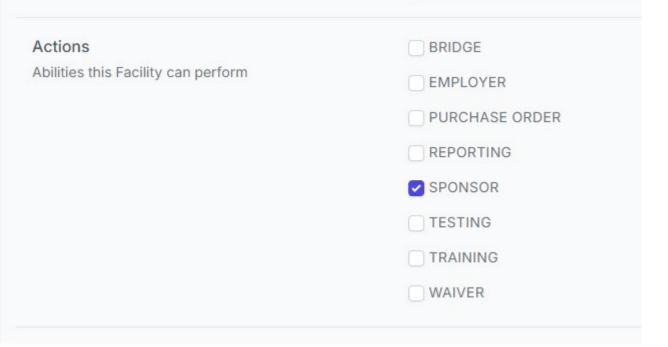
Sponsorship

Facilities not teaching but sending employees to KCTC for training with the facility paying for testing

КСТС

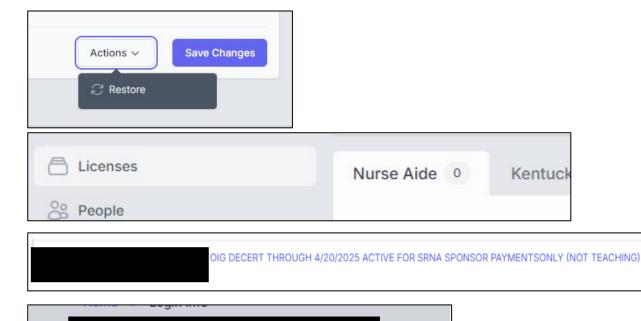
Coordinator:

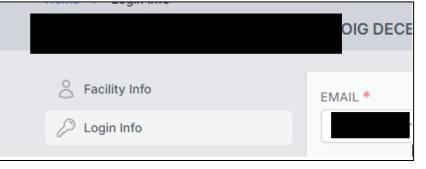
Pull up the Facility in TMU and designate as a sponsor and save. (You may also select Purchase Order if invoicing is approved for that facility)



KCTC Coordinator:

- 1. If archived, they will need restored.
- 2. Enable the Nurse Aide License.
- 3. Add to their Name field that they are: Active for SRNA payment only, not teaching.
- 4. Check Facility Login Credentials are correct.





KCTC Instructor:

When creating the student in TMU, scroll down to sponsor, select, and save.

Sponsor	SPONSOR		
	No Sponsor	~	

The KCTC KNAT Coordinator will need to follow the sponsorship instructions in prior slides to activate the facility in TMU as a sponsor, confirm login, and add the sponsor facility to each applicable student's profile.

Sponsor Facility:

Log into: https://ky.tmutest.com/

Test Fees are Non-Refundable

- Once students/employees have been marked complete by their instructor, the facility can log in and pay for testing.
- Eligible students/employees will be listed. Select and add to cart to pay

Student/Instructor:

Once paid, the student or instructor can schedule as usual.

(\$) Sponsorships Billing History TMU KENTUCKY Sponsorships Home >

Accepted Payment Types:

Visa, Discover, and Mastercard. We are unable to accept AMEX. Setting up the purchase order selection in the system may be an option in some circumstances, that is up to the specific testing site.

Written Test only: \$40

Written Test - oral version: \$55

Peformance Test only: \$75

NOTIFICATION: Performance test will INCREASE to \$95 as of 7.1.24

Additional FAQ

Who can pay for an exam?

• The facility or student can pay for the exam.

What is the difference between instructor and facility logins/roles?

Instructor:

- Enter and complete students.
- Schedule exams
- Only see your students
- Run reports.

Facility:

- Will say the facility name upon log in like "Welcome Smith School".
 Here you can view all eligible student for the school/facility,
 See if students are scheduled for tests.

- Run reports.
- Pay for testing if applicable.
- Once a student passes, they will be off the list but still viewable in reports.

Did I read somewhere you had to have different email?

• If you have different roles, you will need different emails used for each login for password recovery.

Training Questions: KYNurseAideTraining@kctcs.edu

Testing Questions: NurseAideTesting@kctcs.edu

Helpful Resources

MAIN Website for Testing: https://ky.tmutest.com/

Kentucky's Page on Headmaster (Helpful resource links and how to instructions):

KY Specific Page on TMU/Headmaster Information Site

TMU/Headmaster Main Page/Question of the day (left):

TMU/Headmaster Main Page

- TMU Student Account Creation
- TMU Testing Website FAQ

Instructor Application for website (must apply to be able to add/complete students):

https://ky.tmutest.com/apply

KCTC Nurseaide Site (Information and coordinators/test site contact information) :

KCTCS SRNA Informational Website

Helpful Resources

Program Changes (New Program, Site Change, Instructor Change, etc.): must complete a new MAP 414 within 30 days

Located here: MAP 414 Application

Instructors that have completed the required MOI course can be found on the MOI Registry:

Located here: MOI Instructor Registry

Training Questions: <u>KYNurseAideTraining@kctcs.edu</u>

Testing Questions:

NurseAideTesting@kctcs.edu